GUJARAT UNIVERSITY SYLLABUS FOR F.Y BBA SEMESTER-II

CORE COURSE – 108 Principles of Management-2

Introduction: The field of management has undergone a sea change and has today assumed the form of a profession with a well-defined body of knowledge. This knowledge is continuously evolving and new issues and findings are constantly emerging. This field is attracting many people who want to undergo a formal training in this area.

Objective: This subject is designed to provide a basic understanding to the students with reference to working of business organizations through the process of management. The first part of this course (offered in the first semester) will give a brief understanding of the managerial functions of planning (including decision-making) and organizing. The second part (offered in the second semester) will throw light on the managerial functions of staffing, directing and controlling.

Number of credits: 3 Lectures per week: 3 Total Sessions: 40

| Unit | Weightage |
|----------|-----------|
| Unit I | 25% |
| Unit II | 25% |
| Unit III | 25% |
| Unit IV | 25% |
| Total | 100% |

UNIT I: Staffing

Meaning;

- A. <u>Human Resource Planning</u> Meaning; importance.
- B. <u>Job Analysis</u> Meaning; importance.
- C. Recruitment Meaning; only sources of recruitment.
- D. <u>Selection</u> Meaning; only the selection process.
- E. <u>Training</u> Meaning; methods of training job rotation, lectures/conferences, vestibule (a short note on these).

UNIT II: Directing

Meaning: Principles of directing

- A. <u>Motivation</u> Meaning; Theories of motivation Herzberg's Two-Factor theory, McGregor's Theory X and Theory Y, Theory Z.
- B. <u>Leadership</u> Meaning; Theories of leadership Blake and Mouton's Managerial grid, Leadership Continuum.
- C. Communication Meaning; importance.

UNIT III: Control

Meaning; nature of control; importance of control; the control process; essentials/principles of effective control system; techniques of control – Break-Even Analysis.

UNIT IV: Emerging issues in Management

- 1. <u>Knowledge Management</u> Meaning; objectives.
- 2. <u>Technology Management</u> Meaning; functions, limitations.
- 3. <u>Corporate Social Responsibility</u> Meaning; arguments for and against CSR.

Text:

- 1. *L. M. Prasad*; Principles of Management; Sultan Chand and Sons, 6th edition.
- 2. *Karminder Ghuman and K. Aswathapa*; Management Concept, Practice and Cases; Tata McGraw Hill; 1st edition (2010)

Reference Book:

1. *Gupta, Sharma and Bhalla*; Principles of Business Management; Kalyani Publications; 1st edition.

Suggested topics for seminars and presentations:

- 1. Total Quality Management.
- 2. Management Information System.
- 3. Use of symbols in communication.
- 4. Management practices across cultures.

Topics for assignments:

- 1. McClelland's Needs theory of motivation.
- 2. Autocratic style of leadership.
- 3. Democratic style of leadership.
- 4. Free-Rein style of leadership.
- 5. Budgetary Control.
- 6. Constituents of Knowledge Management.
- 7. Challenges facing Technology Management.
- 8. Approaches to Corporate Social Responsibility.