

GUJARAT TECHNOLOGICAL UNIVERSITY

INTEGRATED MASTER OF BUSINESS ADMINISTRATION

Year – 3 (Semester –5) (W.E.F. Academic Year 2017-18)

Subject Name: Advance Production and Operations Management (APOM)

Subject Code: 2557106

1. Learning Outcomes:

At the end of semester students would be able to

- Create a better understanding of Operations Research concepts in solving business and commerce related problems.
- Acquire the necessary theoretical background and methodological skills to solve organizational decision problems.

2. Course Duration: The course duration is of **40 sessions of 60 minutes** each.

3. Course Contents:

| Module No. | Modules with its Contents/Chapters | No. of Sessions | Marks (out of 70) |
|------------|---|-----------------|-------------------|
| I | LINEAR PROGRAMMING PROBLEM (LPP)-I - Formulation and Graphical Solution -Introduction to LPP, Assumption of Linear programming, General Mathematical Form. -Formulation of LPP, basic definitions and fundamental properties of solutions -Solution of LPP using Graphical method (both maximization and minimization cases). -Special Cases: multiple optimal solution, infeasible solution, unbounded solution, and redundant constraint. | 10 | 17 |
| II | LINEAR PROGRAMMING PROBLEM (LPP)-II - The Simplex Method and Duality -Concept of slack and surplus variables. -The Simplex method, conditions of simplex method, Solution of LP using Simplex Method (Maximization case only)-the simplex algorithm. -Special Cases: multiple optimal solution, infeasible solution, unbounded solution using simplex method. -Concept of Primal-Dual, construction of dual from primal, properties of dual LPP. -LPP using Excel | 10 | 18 |

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|------------|--|----|-----------------------|
| III | THE TRANSPORTATION AND ASSIGNMENT PROBLEM -Introduction, LP formulation of TP, existence of feasible solution -IBF Solution of TP using NWCM, LCM and Vogel's Approximation method - Optimal Solution of TP using Modified Distribution Method -Degeneracy in Transportation Problem -Special Cases-unbalanced TP, multiple optimal solution, and maximization case. -Assignment Problem (AP) - Introduction, LP formulation of AP, Optimal Solution of AP using Hungarian Assignment Method -Special Cases-unbalanced AP, multiple optimal, maximization case | 10 | 17 |
| IV | THEORY OF GAMES AND QUEUES -Introduction to game theory , pure and mixed strategies -The two-person zero-sum games and their solution, the saddle point approach -Games without saddle points-mixed strategies -Dominance rule -Theory of Queues (waiting lines) -Introduction to queuing theory, general structure of queuing system -Operating characteristics (OC) of a queuing system, deterministic and probabilistic models, Kendal's notation, distributions of arrivals and service times -M/M/1):(∞/FIFO) model and its various OC. | 10 | 18 |
| V | Practical: Use of Excel Solver/TORA software to solve above problems and teaching the above concepts using at least one case in each topic | | 30 Marks of CEC |

4. Teaching Methods:

The course will use the following pedagogical tools:

- (a) Discussion on concepts and issues in Operations research.
- (b) Case discussion covering a cross functional work within manufacturing or service industry.
- (c) Projects/ Assignments/ Quizzes/ Class participation etc.

5. Evaluation:

The evaluation of participants will be on continuous basis comprising of the following Elements:

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|----------|---|---------------------------------|
| A | Continuous Evaluation Component comprising of Projects/ Assignments/ Quizzes/ Individual or group Presentation/ Class participation/ Case studies etc | (Internal Assessment- 50 Marks) |
| B | Mid-Semester examination | (Internal Assessment-30 Marks) |
| C | End –Semester Examination | (External Assessment-70 Marks) |

6. Text / Reference Books:

| Sr. No. | Author | Name of the Book | Publisher | Year of Publication |
|----------------|--|--|---------------------------|-----------------------------------|
| 1 | V K Kapoor | Operations research – Quantitative Techniques for Management | S Chand & Sons | Latest Edition |
| 2 | Vohra N D | Quantitative techniques in management | Tata McGraw Hill | 3 rd Edition or higher |
| 3 | J K Sharma | Operations Research-Theory & Applications | MacMillan | 4 th Edition |
| 4 | Barry Render, Ralph M. Stair, Jr., Michael E. Hanna, T N Badri | Quantitative Analysis for Management | Pearson | Latest Edition |
| 5 | G. Srinivasan | Operations Research | Prentice Hall | Latest Edition |
| 6 | Hamdy Taha | Operations Research | Pearson | 8 th or Latest Edition |
| 7 | Sharma Anand | Operations research | Himalaya Publishing House | Latest Edition |

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

7. List of Journals/Periodicals/Magazines/Newspapers, etc.

Journals related to Operations Research